

Fig. ZA

	Data Acquisition Methods					
	IBM AIX	Solaris	HP UX	Linux	Windows	
_	Virtual Device (/dev/kmem)	/proc virtual filesyste ~ 216	Ioctls to device drivers	Ioctls to device	Registry 42	
_	System Calls	System calls ~ 248	System calls-222	System calls-126	System calls-232	
		10CTI.S - 219				
	F19.28	2109 21	iob vioc	210) zioe	

Threshold <75% - 270	CPU Usage	
Toleran=(4)% - 272	77.8	1276
	>Threshold (75%)	< Threshold (75%)
< Tolerance (40%)	CPU Usage was a problem	CPU Usage was not a
-00	as the average usage was l sometimes above 75%. 2804	problem as shown in the
2789-	h	average usage not
	However, the average usage was above 75% for only	exceeding 75%
	40% of the monitored period	•
> Tolerance (40%)	CPU Usage was a <i>problem</i> as the average usage was (
2786	sometimes above 75%. 1806	<u>.</u>
	The average usage was	. S ^{'''}
	above 75% for more than 40% of the monitored	
	period	; 2

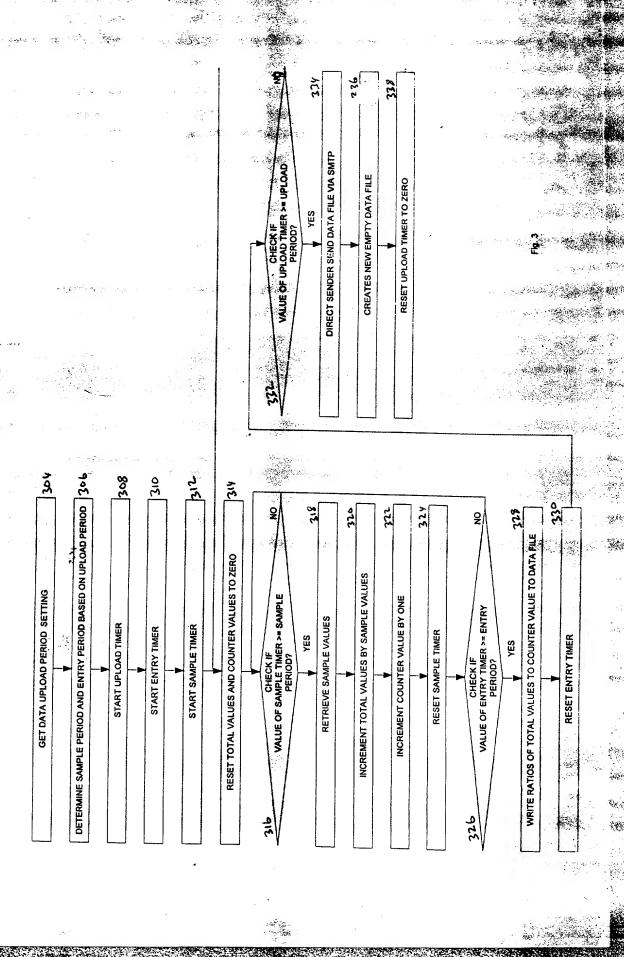
C274.

Fig. 2D

```
Data Collected
        CPU Usage
              User Mode (usr) - 240 a
              System Mode (sys) -240 b
              Idle Time (idie) 240 C
                     for 1/0 (W10) - 240d
  282
              Run Queue - 2426
              Blocked Que-242a
       Memory Usage
              Total Active Memory (a.Vm) - 2446
              Free Memeory (fre) - 2444
              Paging Rate
                     Page-Ins per second (pi) -244C
                     Page-Outs per second (po) -2 442
       Disk Usage
              Disk Bandwidth (tm_art) - 246a
246
              Transfers per second (tps) -246 b
              Read Counter-246c
              Write Counter - 246 c
       Network Usage
              Transmissions per second (tx)-248 a
              Receptions per second (rx)-2486
248
              Transfer Errors per second (to)-248c
              Receive Errors per second (ro) 2488
       Resource Usage for Each Process
             Memory -250a
250
              1/0-2506
              CPU-250c
 252-Paging Space Occupancy
 254-File System Occupancy
 256 Logical Drive Occupancy
```

CPU Version
Clock rate - 2396
OS Version Release 2396
OS Maintenancelevel
OS Patch Level 2395

Fig. 20



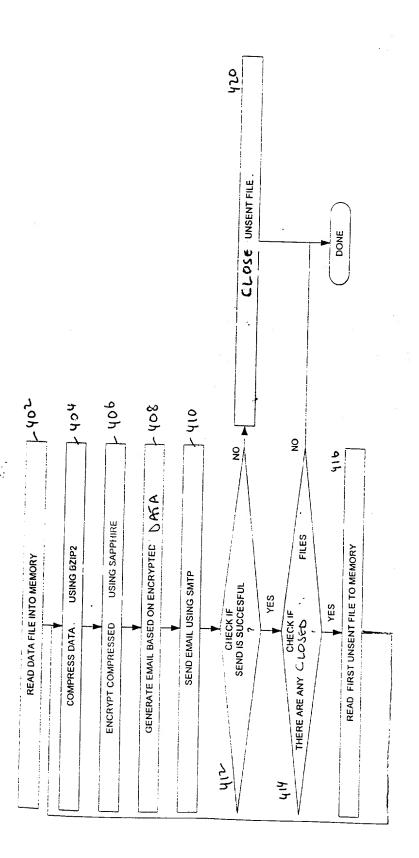
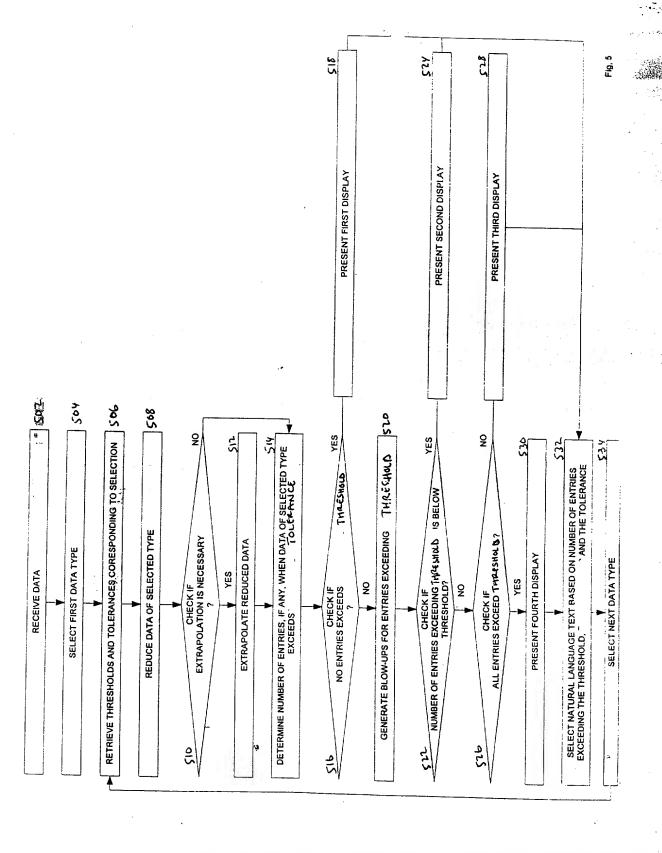
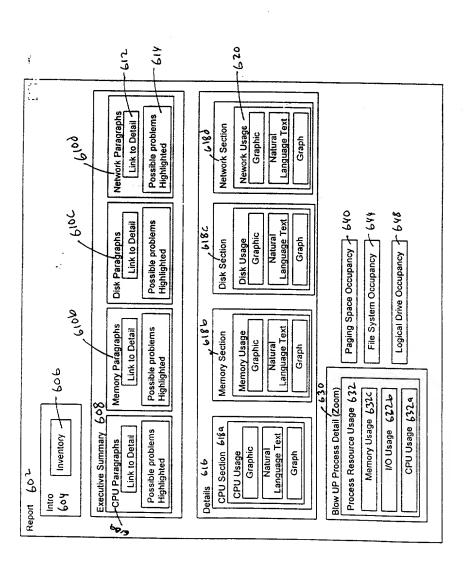


Fig. 4

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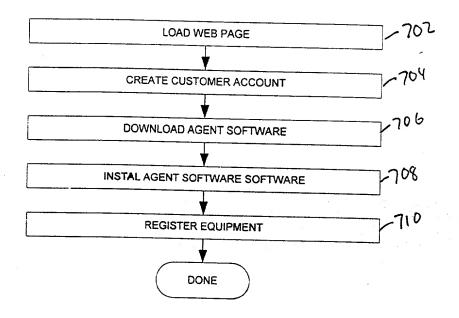
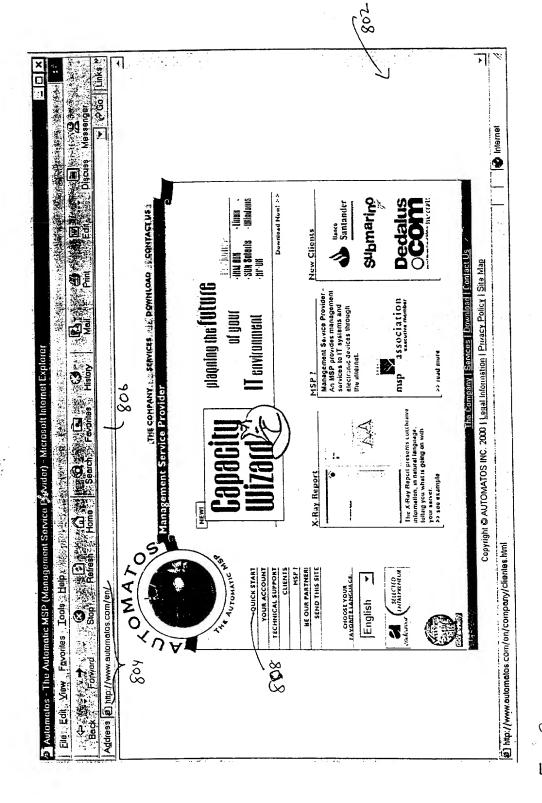
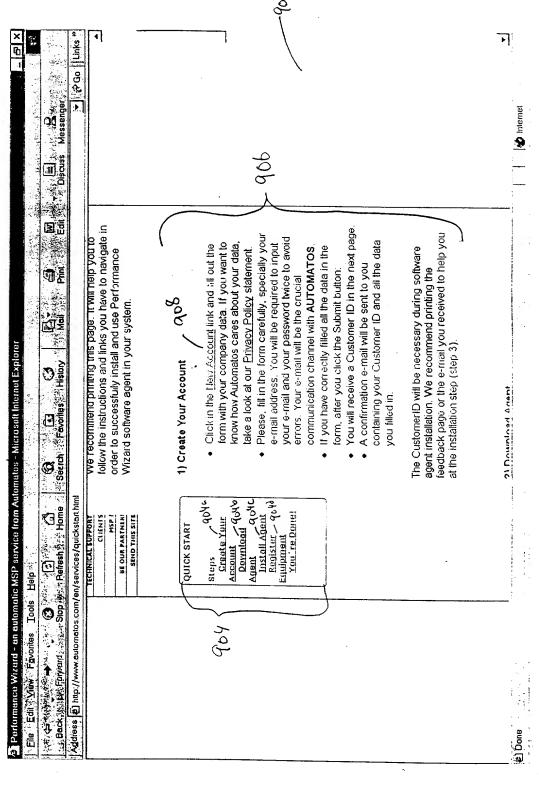


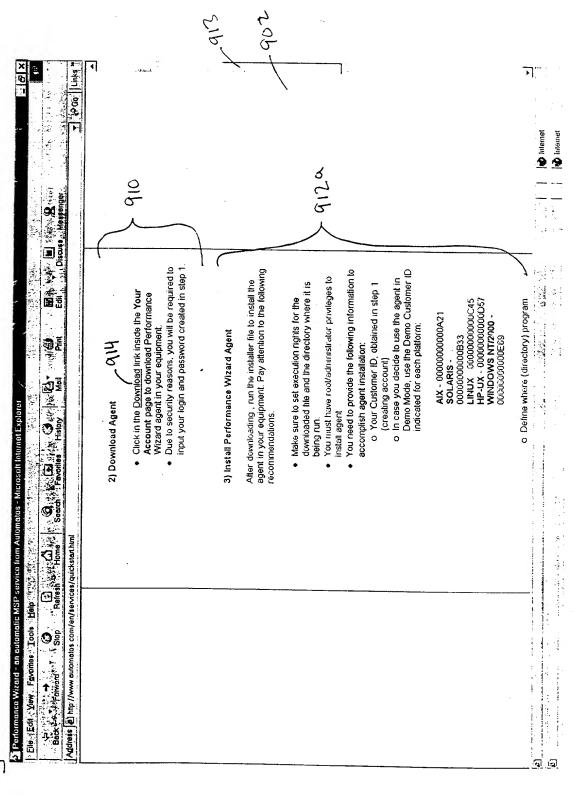
FIG. 7



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Elle Eath Ware Factories Tools Leise Leise	AIX - 0000000000021 SOLARIS - 0000000000033 LIMUX - 0000000000045 HP-LUX - 0000000000057 WINDOWS NI72000 - 00000000000E69	o Define where (directory) program binaries should be intexalled o Define where (directory) collected data should be saved o Define where (directory) log file should be saved o Your SMTP server name or IP address o email address to whom collected data should be sent o Sender mail: address (must have a valid domain!) o Decide whether agent should be started at boot time or not	After successfully accomplishing installation, the agent will generate a Machine ID number and show it on the screen. Take note of this number to use in the next step

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PGD Links " 7 Search Fovories History | Ich Prin. Edity, N. Dicossé Westernes 776 Return to AUTOMATOS' web site and click in <u>Enable Equipment</u> under the Your Account page (https://automatos.com/enter.html) o The MachinelD number generated in the You will receive a demo X-Ray Report 7 days after you Home] [Top of the Page] o The number of CPU processors installed ■ Intel 8086-compatible workstation Enjoy your trial period! We are sure you will come back and click the <u>Buy Now</u> link, acquire our services, and get rid of your IT support wees forever. RISC Server (Power, PowerPC, You will need the following information about Enable report services at Demo mode If you want to install Performance Wizard agent in other equipment of the same hardware and OS platform, proceed to steps 3 and 4 again. If the equipment is from another platform, redo the Intel 8086-compatible Server 4) Enable your Equipment in your Supportal your equipment to proceed with this step: o The class of the equipment: Sparc, HP-PA, etc.) Fill in the rest of the form in the equipment finish enabling your equipment installation step procedures from step 2 to 4. The Company | Service 🛂 Parformance Wizard - an automatic MSP service from Automatos - Microsoft Internet Expl 5) You're Done! gry ₹<u>3</u> Addrass (2) http://www.automatos.com/en/sarvicas/quickstart.html Elle Edit View Favories Tools Help Bock Fromerd Stop

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Pint + Edit Discuss Massenger Answer I Top of the Page This language will be the main language used in reports and e-mail sent by Automatos. Which option best describes your department? Salutation (Mr., Mrs., Dr., etc., if applicable) if you don't make any choice, english will be used by default J-1308 Choose the language of your preference. How did you hear about AUTOMATOS ? Click to select Which job title best applies to you? 1304 1306 Refresh Home Search Favories History Mail PERSONAL DATA COMPANY DATA * First Name Last Name Availability of Automatos' MSP Services - Microsoft Internet Explo Address (2) http://www.automatos.com/en/services/register.html Edit Your Favorines Icols Halo Market S go

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Click to select How many server pools in entire company? Country United States How many servers in entire company? -Phone State Company Name (if applicable): KLEIT 8751 Company Industry Click to select **COMPANY DATA** C^{3} * Area Code Address: Ç Cir 🗗 Availability of Automatos' MSP Services - Microsoft faternet Explore File Edit Wew Favorities Tools Help ** Done

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and the said Print and Education (District) I Iop of the Page The CustomerID will be necessary during software agent installation. We recommend printing the feedback page or the e-mail you've received to help you install the agent, \(1310 \) | Heme | | Top of the Page Exs. What's your mother's maiden name? What's your favorite dish? If you have correctly filled all the data above, after you click the Submit button below You will receive a CustomerID in the next page
A confirmation e-mail will be sent to you containing CustomerID and all the data filled Write down a Password retrievel question. It will be used to Identify you to help you get your password back in case you forget it. Copyright & AUTOMATOS INC 2000 | Legal Information | Privacy Policy | Site Flag The Company | Semices | Download | Contact Us. $\overline{{\pmb P}}$. Yes, I would like AUTOMATOS to send me offers and offermation by email. Answer to password retrieval question Clear De Sagle Company (Company Company Company (Company Company Company (Company Company Co Submit and the consistency of the filter of the constitution of the const Availability of Automatos' MSP Services - Microsoft Internet Explore Address (2) http://www.automatos.com/an/services/register.html LED CECKSON FONDING TOOLS Help Wilder

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You will have to use the login and password you have just created to access this page If you are accessing this home page using Internet Explorer running on any Wrindows 2000 platform you must have Service Peck 1 installed or else you won't be able to login. The Service Pack 1 is available for downloading at the link <u>windows.up.late.mis.rosoft.com</u>. BUY NOW I New Account I What Is MEP To Coming Book Your Customer ID is 00161700038413 — 1707 The next step to use Automatos' Services Downloading agents You have successfully created your account Comment of the Care of the Car NEW Account WARNING | Diff | Edit Van | Fromes | Tools | Hilp | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | 1990 | LOMATO YOUR ACCOUNT ME OUR PARTNERS

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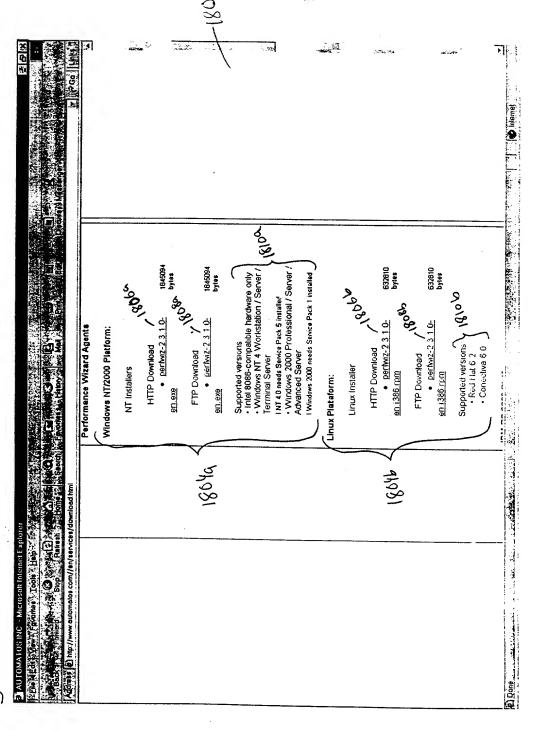
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	Stop Regiest Advanced that Favories Hepty Mel Phin Control Dispuse Search of Favories Hepty Mel Phin Control Dispuse Search of Management Service Provider	DOWNLOAD Click in the links below to download any Automatos' monitoring egent you need. The agents are available in installation packages for each covered platform.	Most of the packages include a step-by-step documentation. Anyway, we recommend you to print and carefully read the READMEs guides for the UNIX and Windows platforms available immediately below to help you install the agent easily and successfully. UNIX README (862)	If you are not an Automatos registered customer yet, you may use a temporary Demo Customer ID prompted during the installation process. Check in the README files or the <u>Quick. Start</u> session for more details	Per ormance Wizard Agents	Windows NT/2000 Platform: NT Installers	> Downloati • <u>Eerhyiz-∠3.1 U-</u>

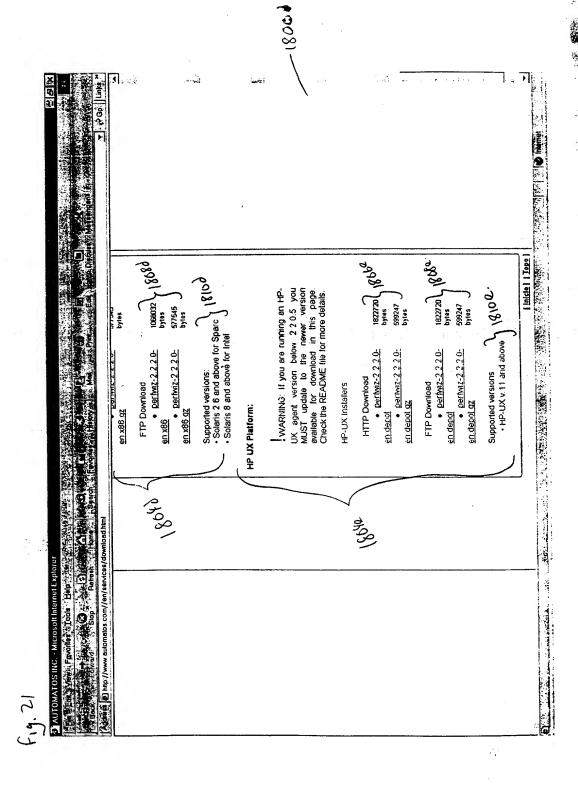
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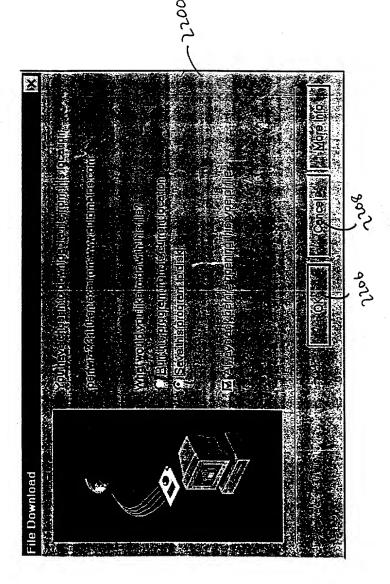
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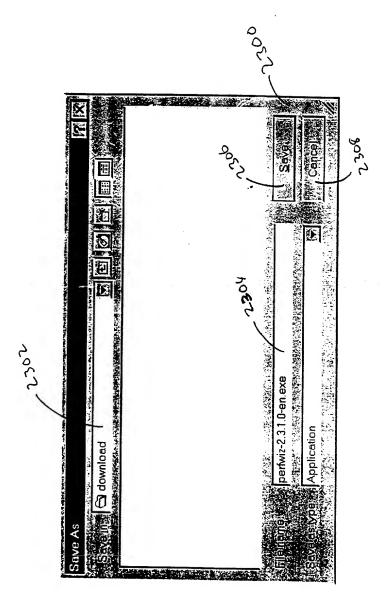
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bytes
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bytes 1166016 | 186000 bytes 567628 bytes | 806c (Perfinz-23.1.0-en.bff 972800 bytes | 806c (Perfinz-23.1.0-en.bff.gz 560744 bytes $|\S \delta \xi \zeta| \leftarrow \underbrace{\text{perfwiz-2 3.1 0-en.bit}}_{\text{perfwiz-2 3.1 0-en.bit}} \quad \text{972000 bytes}$ Supported versions Supported versions - AIX 4 3.2 and 4 3.3 perfwiz-2 2 2 0
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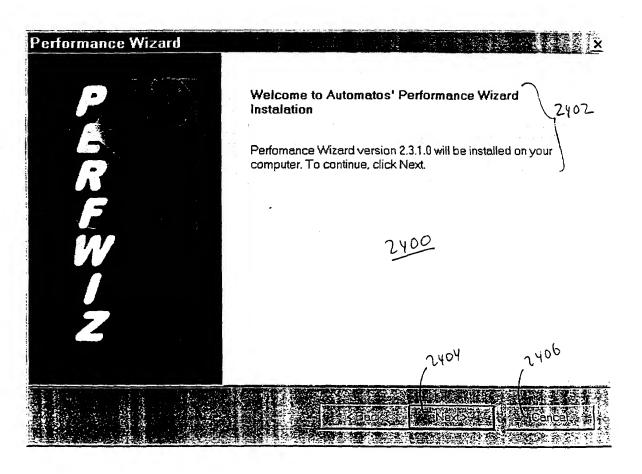
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Performance Wizard

CustomeriD

Please inform your customerID.



If you have a CustomerID (assigned to you during your enrollment with Automatos Inc.) enter it now.

Otherwise accept the default to try out the performance analysis service for a limited period free of charge. Check www.automatos.com for details.

CustomerID: 2506 < Back Next > Cancel

Performance Wizard

SMTP server and sender information



If you have an SMTP server in your organization, enter it's name or IP address.
Otherwise accept the default to use Automatos's SMTP server.
Note: Automatos's SMTP server uses port 25. If you are behind a firewall, make sure this port is not blocked. SMTP server. SMTP port. e-mail from: < Back Next > Cancel

Fig. 26

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		_	
1 2 4 4 4 4 4			

Choose Destination Location

Select folder where Setup will install files.



Setup will install Performance Wizard in the following folder.

To install to this folder: click Next. To install to a different folder, click Browse and select another folder.

Destination Folder	1		2704
C\Program Files\Automatos\Performance Wizard			Browse
InstallShield		***	
	< Back	/ 2706 Next>	Cancel

Performance Wizard

Setup Type

Select the Setup Type to install.



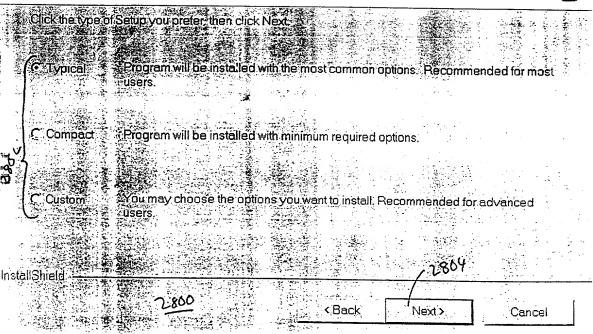


fig. 28

Select Components		\$
Choose the components Setup will install.		
Select the components you want to install, a	nd clear the compo	onents you do not want to instal!
Program Files 290 2		Description Executable Files and DLLs
Samples		l location incoming bles
· ·		
,		
		2900
100		
Space Required on: C:	2052 K	
Space Available on C.	1180496 K	
tallShield		12904
	< Back	Next > Cancel

fig. 29

Service enablement is required to inform the e-mail to	whom analysis reports will be sent-	
© Enable the service for this host now		
C Do it later at www.automatos.com/3004		
그 한 선생님 사람이 없는 사람이 되는데		
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Next >

Cancel

Fig. 30

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E				175	77
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Enablement information



Please inform the e-ma	l address to whom analy	rsis report s	hould be s	ent.
	8 6	196		
Albert Committee of the		+- 2		

Performance analisys reports can be encrypted. To enable encryption enter an encryption password and confirm it

password:and confirm it	3102
e-mail to:	A the second control of the second control of
Password:	3104
Confirm password:	L 3106
InstallShield	3108
	<back next=""> Cancel</back>

Fig. 31

Performance Wizard

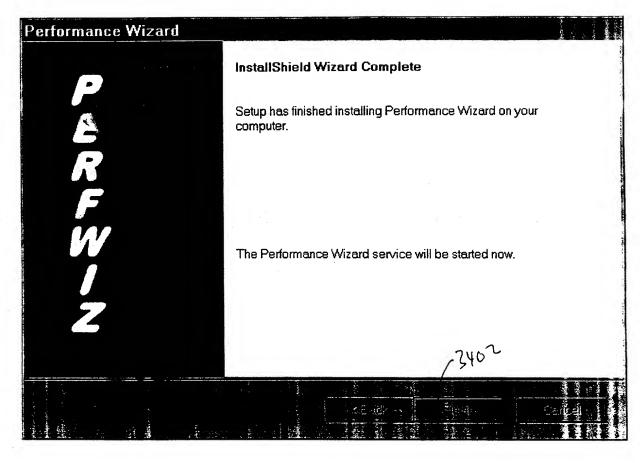
Enablement information



- C> OPEN mail.automatos.com port 25
- S> 220 automatos.com ESMTP Sendmail 8.9.3/8.8.7; Wed, 2 May 2001 19:03:29 +0400
- S> 250 automatos.com Hello marialexandre.interaction.com.br [200.198.86.6], pleased to meet you
- C> MAIL FROM: mca@pobox.com
- S> 250 <mca@pobox.com>... Sender ok
- C> RCPT TO: enrollment@automatos.com
- S> 250 <enrollment@automatos.com>... Recipient ok
- C> DATA
- S> 354 Enter mail, end with "." on a line by itself
- C> sending data
- S> 250 TAA20857 Message accepted for delivery
- C> QUIT
- S> 221 automatos.com closing connection

	Papy Ropy Plant Pile Date Present Pile Papy Papy Papy Papy	
	From: Wednesder, Solving Continued on the State of State	
	Dear WINDOWS Demo user,	
	You have successfully registered an equipment named " QWOOK" under your account.	
	Performance reports for "QWOOR" will be sent to hadboxicamemediagnement protected by the encryption password "" 33/0 There is a list below containing all data you have mout in the equipment registration	
	If you need to update any of these data go to the "Your Account" page in Automatos' web site http://www.automatos.com/. Machine ID: 414-C00000000007 3202 Machine Name: QWOR _ 204	
3308	CPUs: 1 Class of Equipment 3 Type : Demo Service Customer ID : 0000000000169	
5306	Best Regards.	
	AUTOMATOS (C. Webmaster	6
. *		

hg. 32

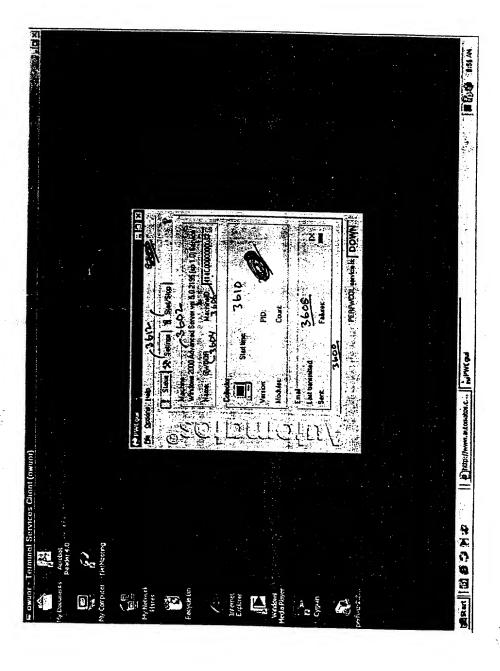


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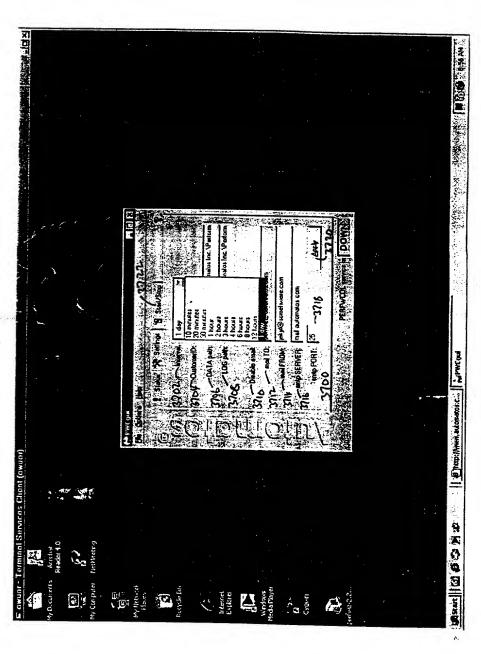
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onnatos Agent for OWUOR installation was concluded sucessfully on se able to receive the analysis reports generated by the Performance Wizardi seriodically according to your choice, as defined in the setup. sscription of your environment 567 Advanced Server (Single user TS) ver 5.0.2195 (sp 1.0) Service Pack 1 C3504	onnatos Agent for OWUOR installation was concluded sucessfully on se able to receive the analysis reports generated by the Performance Wizardi seriodically according to your choice, as defined in the sehip. sscription of your environment 567 Advanced Server (Single user TS) ver 5.0.2195 (sp 1.0) Service Pack 1 C3504	onnatos Agent for OWUOR installation was concluded sucessfully on se able to receive the analysis reports generated by the Performance Wizardi seriodically according to your choice, as defined in the sehip. Secription of your environment Solution of your environment Advanced Server (Single user TS) wer 5.0.2195 (sp 1.0) Service Pack 1 Columbia	Subject: Welcame lo Automorpe MNR :	E P
be able to receive the analysis reports generated by the Performance Wizardi seriodically according to your choice, as defined in the sehip. Seription of your environment Sb2 Advanced Server (Single user TS) ver 5.0.2195 (sp 1.0) Service Pack 1 C3 Sb4	be able to receive the analysis reports generated by the Performance Wizardi seriodically according to your choice, as defined in the sehip. Secription of your environment Solar Advanced Server (Single user TS) ver 5.0.2195 (sp 1.0) Service Pack 1 Lasson	be able to receive the analysis reports generated by the Performance Wizardi seriodically according to your choice, as defined in the sehip. Secription of your environment Solution of your environment Advanced Server (Single user TS) ver 5.0.2195 (sp. 1.0) Service Pack 1 Columbia.	Congratulations! The Automatos Agent for OWUOR installation was concluded sucessfully on Windows!	The Court Court
Advanced Server (Single user TS) ver 5.0.2195 (sp 1.0) Service Pack 1 \(\frac{250}{250} \)	Advanced Server (Single user TS) ver 5.0.2195 (sp 1.0) Service Pack 1 \(\frac{250}{250} \)	Advanced Server (Single user TS) ver 5.0.2195 (sp 1.0) Service Pack 1 しょうらり	>From now on you will be able to receive the analysis reports generated by the Performance Wiza The reports will be sent periodically according to your choice, as defined in the sehip. Follows below a brief description of your environment	į.
Advanced Server (Single user TS) ver 5.0.2195 (sp 1.0) Service Pack 1 \(\z \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	Advanced Server (Single user TS) ver 5.0.2195 (sp 1.0) Service Pack 1 \ \z\ \geq \S\ \varepsilon\ \rangle \sigma \sigma \rangle \varepsilon\ \rangle \sigma \sigma \rangle \rangle \sigma \rangle \ran	Advanced Server (Single user TS) ver 5.0.2195 (sp 1.0) Service Pack 1 \(\zeta \ge 0.2 \rightarrow \end{arrow} \)	Name: QWOOR - 3562	<u>1.23</u> (· · · &
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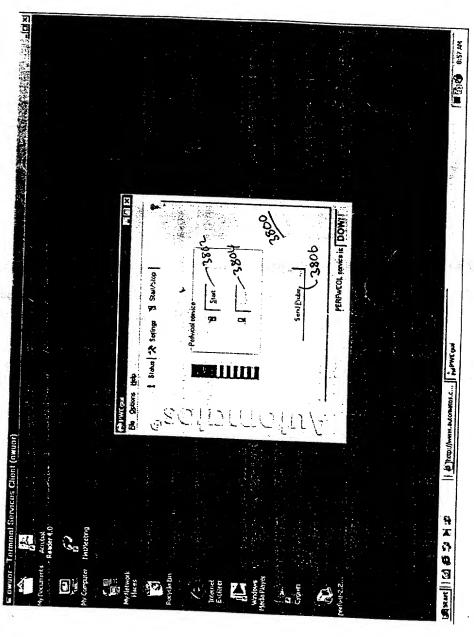
در دیده معند بهروستم هی



19.36



hg. 37



hg.38